

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants: Timothy Giraladin, et al.  
Title: QUEUE MANAGEMENT SYSTEM AND  
METHOD  
Appl. No.: 10/717,052  
Filing Date: 11/18/2003  
Examiner: Nam V. Nguyen  
Art Unit: 2612  
Conf. No. 7452

**REQUEST FOR WITHDRAWAL AS ATTORNEY AND CHANGE OF  
CORRESPONDENCE ADDRESS TRANSMITTAL**

Commissioner for Patents  
Director, Patent Technology Center 1640  
P.O. BOX 1450  
Alexandria, VA 22313-1450

Dear Sir:

Transmitted herewith is:

☒ REQUEST FOR WITHDRAWAL AS ATTORNEY OR AGENT AND  
CHANGE OF CORRESPONDENCE ADDRESS (PTO/SB/83 (01-06) form)

☒ The Commissioner is hereby authorized to charge any additional fees which may be required either now or in the future regarding this application under 37 C.F.R. §§ 1.16-1.17, or credit any overpayment, to the Deposit Account No. 502635 of DUCKOR SPRADLING METZGER & WYNNE. Should no proper payment be enclosed herewith, as by a check being in the wrong amount, unsigned, post-dated, otherwise improper or informal or even entirely missing, the Commissioner is authorized to charge the unpaid amount to the Deposit Account No. 502635 of DUCKOR SPRADLING METZGER & WYNNE. If any charges or fees must be paid in connection with the foregoing, concurrent or future communication (including, but not limited to, the payment of an extension fee or issue fees), or if any overpayment is to be refunded in connection with the above-identified application, any such charges or fees, or any such overpayment may be respectfully paid out of, or into, the Deposit Account No. 502635

of DUCKOR SPRADLING METZGER & WYNNE. If any such payment also requires a petition or extension request, please construe this authorization to pay as the necessary petition or request, which is required to accompany the payment.

Respectfully submitted,

Date: January 11, 2008

By: 

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